

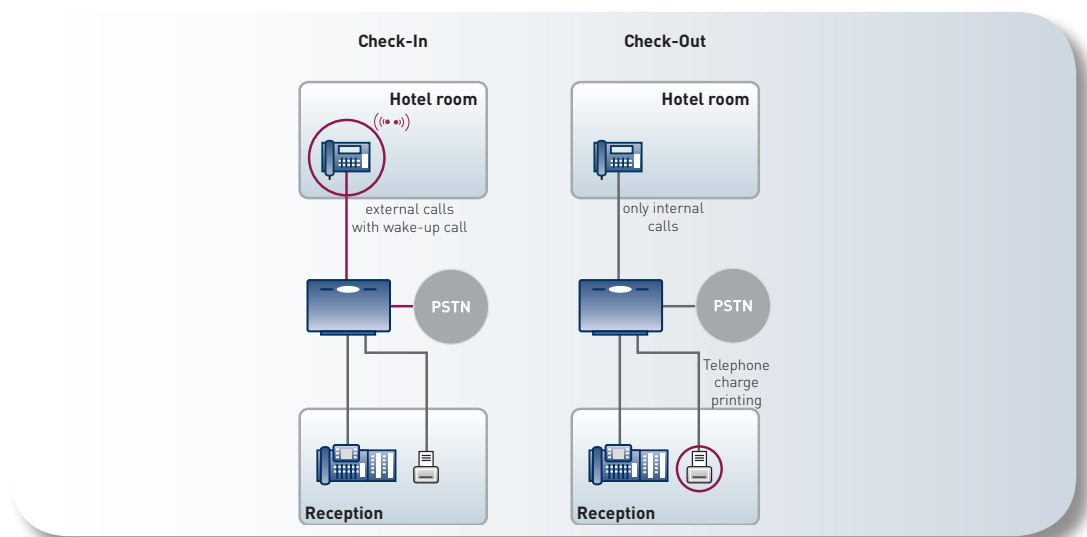
Application Sheet

Hotel Functionality Free of Charge

Smaller hotels often avoid investing in an expensive hotel program for checking guests in/out, for billing telephone data or for the room status. However, to prevent misuse, it is imperative to switch authorization for the room phone when checking in and checking out. In addition, it should also be possible to print out the telephone charges incurred on checking out. Many guests also expect that they can alternatively set their wake-up request themselves via the room phone, whereby international guests necessitate a multilingual service.

Benefits / Highlights:

- ▶ Simple check in/out with authorization switching for the room phone
- ▶ Multilingual wake-up call controllable from the room phone and through the switch-board
- ▶ Charge printout at the reception directly from the PBX in combination with a serial printer (only elmeg ICT)
- ▶ Self-made announcements (e.g. for special offers) and music possible before and during acceptance of calls. Combinable with professional announcements (e.g. corporate music)
- ▶ Reduction in workload for hotel personnel / reception
- ▶ Simple hotel functionality integrated in the PBX at no extra cost
- ▶ Expandable with professional PC solutions
- ▶ Add-on keypad modules for internal and external call numbers or internal subscribers. The status "free" or "busy" can be identified for up to 70 subscribers.
- ▶ Simple remote configuration of the PBX reduces setting-up and maintenance costs



Solution:

Hotel functions are integrated both in elmeg ICT, as well as in elmeg T484.

The guest is checked in on arrival on the reception phone (system phone). This activates the room phone for outward calls. On checkout the phone is blocked for outward calls (internal calls are still possible). The charges incurred are now printed out via a serial printer (only for elmeg ICT) and are then deleted.

The wake-up alarm function can not only be controlled centrally via the reception, but also from each room phone: The guest selects the wake-up alarm function and enters his individual wake-up time. One or more wake-up messages stored in the PBX can then be selected. The duration of the wake-up call and the number of repetitions can also be set.

PROJECT REFERENCES:

- ▶ Hotel Garni, Schliestedt, Germany

PBXs:



elmeg ICT

- ▶ Art. no. 1091433 (ICT46); 1091441 (ICT88); 1091450 (ICT880)
- ▶ elmeg ICT with integrated hotel and voice applications
- ▶ Modular expandable
- ▶ Alarm messages can be processed via the TFE & Contacts module and the analog ports
- ▶ The PBX can be made VoIP-capable with an additional M VoIP-VPN gateway module (Art. no. 1091913)
- ▶ Several hands-free entrance telephones can be connected
- ▶ Available as rack or wall system



elmeg T484

- ▶ Art. no. 1091000
- ▶ Modular compact system
- ▶ TFE & Contacts module
- ▶ Integrated voice boxes
- ▶ The 4x DSP modules (Art. no. 1092189) are required for VoIP
- ▶ No UP0 phones and no DECT multicell system possible

SYSTEM PHONES:



elmeg CS290 / CS290-U

- ▶ Art. no. CS290: 1089650 (black-blue); 1090950 (ice gray)
- ▶ Art. no. CS290-U: 1090836 (black-blue); 1090852 (ice gray)
- ▶ System phone as a simple workplace phone
- ▶ ISDN system telephony functions
- ▶ 2-line display
- ▶ Headset jack



elmeg CS400xt

- ▶ Art. no. 1091255 (black-blue); 1091867 (ice gray)
- ▶ Comfort ISDN system phone for offices
- ▶ System telephony functions
- ▶ 7-line, illuminated graphics display
- ▶ Headset jack
- ▶ 15 function keys



elmeg CS410 / CS410-U

- ▶ Art. no. CS410: 1091514 (black-blue); 1091581 (ice gray)
- ▶ Art. no. CS410-U: 1091557 (black-blue); 1091565 (ice gray)
- ▶ Extended comfort system phone for the switchboard and offices (ISDN and UP0)
- ▶ System telephony functions
- ▶ 7-line, illuminated graphics display
- ▶ Keyboard extensions possible
- ▶ Headset jack for DECT DSHG headset
- ▶ Optional answering machine
- ▶ Optional add-on keypad modules

DECT:



DECT multicell 2 / 4 module

- ▶ Art. no. 3667355 / 3667171
- ▶ For integrating a DECT system with system performance features for 2 or 4 base stations

elmeg DECT repeater II

- ▶ Art. no. 3666956
- ▶ Repeater for range extension for 2 simultaneous voice channels

elmeg DECT rfp

- ▶ Art. no. 3667278
- ▶ Base station for 4 simultaneous voice channels

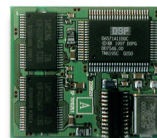
elmeg DECT handset 400-20/400-40

- ▶ Art. no. 3667334 / 3667346
- ▶ DECT handset 400-40: additional vibration alarm, IP54, hands-free, headset jack

SUPPLEMENTARY COMPONENTS:

Answering machine module for elmeg CS410

- ▶ Art. no. 1091883
- ▶ For calls outside working hours or "busy" messages



Keyboard extension for CS410

- ▶ Art. no. 1090216/1090640 (T400 blue/gray); 1091875/1091549 (T400/2 blue/gray)
- ▶ Up to 120 telephone numbers or functions on up to 3 keypads



TekoWIN from Anderwald

- ▶ Possible with ICT 88/880 and higher
- ▶ Professional PC solution in the reception area
- ▶ Customer base management, writing bills, rebooking, article administration
- ▶ PBX control via PC software

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